

## What are Specialized Services?

Specialized Services are services administered in a nursing facility that are in addition to the daily services provided. Specialized Services may include psychiatric consultation, evaluation and psychotropic medication management, and individual and group psychotherapy for an acute episode of mental illness. Specialized Services are rendered at levels required to avert or eliminate the need for acute inpatient psychiatric care.

If Specialized Services are needed, a KEPRO licensed clinician will develop a recommended plan of care which will be sent to the referring nursing facility that must be included in the individuals file, for the duration of their stay. Services will be arranged with local mental health providers. KEPRO will provide follow-up monitoring to ensure that all recommended mental health Specialized Services are in place and are effective. KEPRO will also track Specialized Services outcomes until services are no longer required.

## What about the Right to Appeal?

The individual or legal representative is notified of their right to appeal with the Level II PASRR determination summary report. If the determination is contrary to the wishes of the individual, the individual or legal representative may request a fair hearing within 90 days from the date of the determination. Information on how to request a fair hearing is also included in the Level II PASRR determination summary.

## Contact Us:

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KEPRO Provider Portal:

<https://pasrrfl-providerportal.kepro.com/>

KEPRO Email:

- [FLPASRRMIQuestions@kepro.com](mailto:FLPASRRMIQuestions@kepro.com)
- [FLPASRRAppeals@kepro.com](mailto:FLPASRRAppeals@kepro.com)

Additional Resources:

Agency for Health Care Administration (AHCA):

<http://ahca.myflorida.com/Medicaid/PASRR/index.shtml>

Department of Elder Affairs (CARES):

<http://elderaffairs.state.fl.us/>

Department of Health (DOH):

[http://www.floridahealth.gov/AlternateSites/CMS-Kids/families/health\\_services/cmat.html](http://www.floridahealth.gov/AlternateSites/CMS-Kids/families/health_services/cmat.html)

KEPRO's PASRR Partners:



## STATE OF FLORIDA



### Preadmission Screening and Resident Review for Nursing Facilities

## Level II PASRR Evaluation for Serious Mental Illness

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## What is PASRR?

Preadmission Screening and Resident Review (PASRR) is a federal requirement designed to prevent the inappropriate placement of people with a serious mental illness, intellectual/developmental disability, and related conditions, or both, in nursing facilities.

*Note: This brochure only pertains to the process for mental illness.*

## What are the PASRR Requirements?

- All persons seeking admission to a Medicaid-certified nursing facility must have a completed PASRR for possible serious mental illness (Level I PASRR) regardless of payer source. If a serious mental illness appears to exist, the person must be referred for further evaluation (Level II PASRR).
- All persons who reside in a Medicaid-certified nursing facility are subject to a Resident Review if there is a significant change in their mental status which warrants a referral for an evaluation (Level II PASRR).
- Persons may not be admitted to a nursing facility until the Level I PASRR is completed and if indicated, the Level II PASRR evaluation and determination is completed.

## What is being determined?

Each Level II PASRR evaluation is to determine:

- if a serious mental illness exists;
- the appropriateness of the nursing facility's level of services; and
- if Specialized Services are needed.

## Who Makes the Referrals?

- Department of Elder Affairs (CARES), and specifically credentialed individuals working in hospitals and nursing facilities are responsible for completing the Level I PASRR for adults. The Department of Health (DOH) is responsible for completing the Level I PASRR for children. All referral packets for a Level II PASRR must be routed to CARES to send to KEPRO for adults. Referral packets for a Level II PASRR for children are to be sent to DOH for routing to KEPRO.
- Specific nursing facility staff members are responsible for completing a request for Resident Reviews.
- All referral packets must be directed to KEPRO through CARES for adults and DOH for children.

## Who is KEPRO?

KEPRO is one of the country's leading specialty healthcare companies who is contracted by the Florida Department of Children and Families to conduct all Level II PASRR evaluations for serious mental illness. All referral requests for a Level II PASRR evaluation and determination for serious mental illness must be sent to KEPRO.



## What happens when a Level II PASRR Referral for Serious Mental Illness is made to KEPRO?

When a completed Level II PASRR, or Resident Review referral packet for serious mental illness is received, KEPRO licensed clinical evaluators will review the documentation and medical records.

If there is not sufficient documentation to make a determination, KEPRO may ask for additional information and in some cases, complete a face-to-face evaluation with the individual.

Face-to-face evaluations typically take 1-2 hours to complete. The evaluator will contact the referring facility, the individual seeking admission and family members, as appropriate, to schedule the date/time/location of the evaluation.

KEPRO evaluators are licensed Florida clinicians and include nurses, mental health professionals and licensed clinical social workers. All face-to-face evaluations are reviewed by the PASRR Program Director prior to making a final determination.

The results of the Level II PASRR evaluation and determination will be sent to CARES (adults), DOH (children), the referring hospital and/or the nursing facility and must be kept in the patient's medical record. A summary report will also be sent to the individual or his/her legal representative.